



**Pipeline Safety**  
**for Elected Officials**  
**and Government Agencies**



**Kinder Morgan  
Utopia Ltd.**

a Kinder Morgan operated company



## Public Works and Engineering Departments

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Whether you maintain the roads and underground services or manage constructed related activities for your municipality or regional district, involve us early in the planning phase of your project by contacting your local One Call centre. With advance planning we can work with you to avoid possible conflicts.

## New Planning and Development

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Municipal planning departments perform an important function in pipeline safety. Knowing where pipelines are located and understanding how urban activity can impact the safe operation of pipelines can help aid in planning as well as protect the integrity of the pipeline. Kinder Morgan Utopia Ltd. (Utopia) will work with you on land-use planning matters near our pipeline.

## Elected Officials

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Utopia works hard to keep elected officials and government staff informed of pipeline maintenance projects through operational updates. We notify local governments of projects or ongoing maintenance that may impact local communities. If you have a question about the Utopia pipeline in your community, please contact us by calling our non-emergency number **1.800.276.9927** or filling out our online request form <http://PA-InfoRequest.KinderMorgan.com>.

## Important Safety Information

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You are receiving this information because Kinder Morgan Utopia Ltd. operates a pipeline in your community. This brochure contains important safety information. Please share it with your colleagues.

## About Kinder Morgan Utopia Ltd.

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Kinder Morgan Utopia Ltd. is a leader in energy transportation. The Utopia pipeline begins in Harrison County, Ohio and extends to Windsor, Ontario. The approximately 270-mile Utopia Pipeline transports ethane to produce plastic feedstock for the petrochemical industry.

Pipelines are the safest and most efficient way to transport petroleum products to market. According to the Canadian Energy Pipeline Association, approximately 1.2 billion barrels of crude oil and refined petroleum products are shipped each year, with 99.99 percent of that product safely reaching its end destination.

## Our Commitment to Pipeline Safety

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Utopia is committed to safe, reliable and efficient operations of our pipelines. Our Integrity Management Program ensures that we take the necessary preventative measures to maintain the long-term physical condition of our pipeline with regular inspection, maintenance, and repair.

## Working Together

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While we have extensive internal processes in place to maintain and protect our pipeline, damage prevention is a shared responsibility. Excavation activity is a common cause of pipeline damage, and one that is entirely preventable. With advance notice about public works initiatives, bridges, utilities, zoning, and other capital projects, we can work together to protect the pipeline, the public, and the environment.



## Locating Pipelines in Your Community

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Our pipelines are found in a road allowance or right-of-way, which is a narrow stretch of land that provides safe access for pipeline monitoring and maintenance.

Pipeline markers provide important safety information such as the type of product carried and Utopia's Emergency Notification Line.

Although markers identify that a pipeline is in the area, they do not give the exact location or depth – only a qualified Utopia representative can do so.

## Call or Click Before You Dig

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Before you begin any ground disturbance work, contact your local One Call centre. If your proposed work is within 100 metres (330 feet) of our pipeline right-of-way, a Utopia representative will call you back to discuss your work and, if required, meet with you onsite to determine the exact location of the pipeline. This service is typically provided at no cost to you.

**If you suspect a pipeline emergency, immediately call  
our 24-Hour Emergency Notification Line**

**1.800.265.6000**

**Pipeline Safety and Damage prevention is a shared responsibility.**

Prior approval from Utopia required for any ground disturbance activity within 30 metres (100 feet) of our pipeline.

**Call or Click Before You Dig**

Ontario One Call: 1.800.400.2255

[clickbeforeyoudig.com](http://clickbeforeyoudig.com)

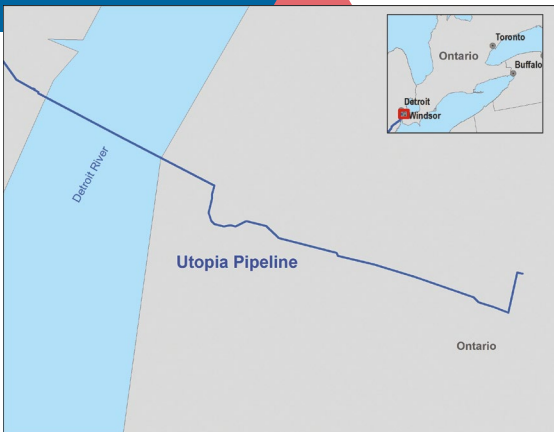
**For more information, please contact us**

Online request form: <http://PA-InfoRequest.KinderMorgan.com>

Email: [PublicAwareness@kindermorgan.com](mailto:PublicAwareness@kindermorgan.com)

Website: <http://PublicAwareness.KinderMorgan.com>

Non-Emergency Phone: 1.800.276.9927



# How to Recognize a Pipeline Leak

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In the unlikely event of a pipeline leak, you may notice the following warning signs:



You may smell:

- A strong petroleum odour (like gasoline or diesel fuel)



You may see:

- Dead or discoloured vegetation
- Dense white cloud or fog
- An oily or rainbow sheen on water



You may hear:

- An unusual hissing or roaring sound

## Hazards associated with unintended releases

- Avoid making contact with escaping liquids or vapors as potential hazards may include eye, skin and respiratory irritation and the product may be highly flammable.

## What to do in a Pipeline Emergency

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If you notice any of the warning signs of a pipeline leak or emergency, follow these guidelines:

### Do:

- Turn off vehicle engines
- Leave area immediately, on foot, and in an upwind direction
- Warn others to stay away
- Eliminate ignition sources (keyless door entry, cell phone, flashlight)
- Call 911 from a landline
- Call Utopia Emergency Notification Line:  
**1.800.265.6000**

### Do Not:

- Re-enter the area
- Touch or operate the pipeline valves
- Touch or contact any liquids
- Attempt to extinguish any fires
- Use any equipment or vehicles that could create a spark
- Use a cell phone

## Pipeline Security

Please call 911 or your local enforcement agency if you see any unusual or suspicious activity near the pipeline right-of-way.